



**PGA**

Wisconsin Section

**2018  
ASSOCIATE /  
PRE-ASSOCIATE  
ORIENTATION  
PACKET**

**Effective January 2018: The term "Apprentice" was changed to "Associate." The terms mean the same thing. Please use the word "Associate."**

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**(Please note the general content of this information matches PGA.org and the PGA of America guidelines. However some of it has been condensed to eliminate information from being published multiple times in different places.)**

# **Mission Statement**

*The Wisconsin Assistant Golf Professional Association (WAGPA) exists to provide golf professionals, who are seeking or have attained PGA Membership, opportunities in education, tournament play, and building professional relationships.*

Please use this guide as a road map as you attempt to achieve your goal of being elected to PGA membership. If you have any questions please feel free to contact us at any time. We also encourage you to interact and network with other Associates in your journey to becoming a PGA Golf Professional.

A mentoring hotline for the PGA PGM has been established at the PGA Education Center. This hotline is for associates in the program who are working on preparing for seminars/testing or have questions on work experience activities. Questions regarding basic information on the PGA PGM or registering into the PGA PGM should be directed to MISC. The mentoring hotline number is 1-866-866-3382 and then hit prompt #6.

All associates are automatically considered to be members of WAGPA.

## **WAGPA Committee - Contact Information**

Danny Rainbow, PGA Head Golf Professional – SentryWorld  
WAGPA Chairperson - [danny.rainbow@sentryworld.com](mailto:danny.rainbow@sentryworld.com)

Erika Pirkl – Wisconsin Section, PGA  
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# 2018 Playing Ability Test (P.A.T.) Schedule

To register for these PAT's online visit <https://extranet.pgalinks.com/evtssa/evtssashop.locator> and click on PAT Schedule and Wisconsin for the location.

<u>EVENT ID</u>	<u>START DATE</u>	<u>LOCATION</u>	<u>DEADLINE</u>
P2301801	Friday, May 4, 2018	Door Creek GC (Cottage Grove)	04/20/2018
P2301802	Tuesday, June 5, 2018	Washington County GC (Hartford)	05/22/2018
P2301803	Friday, July 13, 2018	Rolling Meadows GC - Holes 10-18, 19-27 (Fond du Lac)	06/29/2018
P2301804	Friday, August 24, 2018	Dretzka Park (Menomonee Falls)	08/10/2018
P2301805	Tuesday, September 25, 2018	Odana Hills GC (Madison)	09/11/2018

**\*\*THE ONSITE FEE FOR EACH EVENT IS \$50 AND INCLUDES LUNCH, CART AND RANGE.**

**\*\*THE REGISTRATION FEE FOR EACH EVENT WITH THE PGA IS \$100.**

**\*\*MEASURING DEVICES MAY BE USED DURING A PLAYING ABILITY TEST\*\***

*Toll-Free Automated PAT Line: (888) 298-7391. Individuals can have info on PAT's throughout the U.S. read and/or faxed to them, detailing the PAT id#, deadline date, facility phone #, on-site fees and number of openings and/or wait list. To sign up for a PAT individuals must call: (800) 474-2776. Registration by credit card is preferred. (MasterCard, VISA, American Express).*

## 2018 WAGPA Schedule (Assistants Only Events)

As a Wisconsin PGA Apprentice or Pre-Apprentice you are eligible to play in just about every event the Wisconsin PGA administers (Over 35 different events). The only events that you are not eligible for are the WPGA Match Play Championship and WPGA Professional Championship (PGA Members Only). Please also keep in mind as a Pre-Apprentice that if a Pro-Am is oversubscribed, priority will be given to members and apprentices. For the entire Wisconsin PGA tournament schedule, entry fees and event policies visit [www.wisconsin.pga.com/wpgaevents](http://www.wisconsin.pga.com/wpgaevents)

<b>DATE</b>	<b>TOURNAMENT</b>	<b>FACILITY</b>
Monday - 5/15	WAGPA Stroke & Match Play	Butte des Morts CC - Appleton
Monday - 7/24	National Car Rental WAGPA Championship	The Legend at Brandybrook - Wales

## **Playing Privileges / PGA Reciprocal**

- \*Call the golf course you want to play and ask to talk to the Head Golf Professional.
- \*Introduce yourself along with where you are employed and that you are a PGA apprentice or pre-apprentice.
- \* Ask the Head Golf Professional if it would be possible to be able to play their course. Followed by what day you hope to play and ask what time would be convenient. (Don't assume you can play on Saturday morning at 9am).
- \*Ask what the fee will be to play.
- \*If you are planning on bringing guests to play with you, ask if they are welcome and what the fee will be for those players (Don't assume it will be the same rate as yours).
- \*Show up at least 15 minutes early for your tee time; that includes any guests that will be playing with you.
- \*Wear proper attire. This includes long pants (no denim) and a collared shirt. Your guests should wear a collared shirt as well.
- \*Keep a good pace of play. This means your entire group.
- \*Respect the golf course by abiding by all course rules & etiquette. This generally includes driving the golf cars properly, acting in a professional manner, not throwing golf clubs and not being loud and disruptive to other golfers.
- \*When you are done you should always thank the golf professional staff for allowing you to play.

**Remember you are a guest of the facility and you are representing the PGA of America. Treat the facility and the staff the way you would want to be treated.**

**PRE-ASSOCIATES - PLEASE NOTE:** If you have registered with the Wisconsin PGA as a Pre-Associate, please keep in mind that you have not started the PGA / PGM Program. Becoming a Pre-Associate is a great way to determine if you want to become a PGA member and if the golf business is right for you. It gives you the opportunity to participate in Wisconsin PGA events, be affiliated with the Wisconsin PGA and learn more about the PGA of America. Membership as a Pre-Associate is limited to two years. Most individuals use this time to pass their P.A.T. and save money to enter level one of the PGM program.

## **Initial Steps to Enter The PGA / PGM Education Program**

**(Please note the general content of this information matches PGA.org, however the order is slightly different and is what the Wisconsin Section, PGA recommends to new apprentices.)**

In order to become a PGA member, you will need to become a registered associate and go through the PGA Professional Golf Management (PGA PGM) Program. To register into the PGA PGM Program, you must:

1. Have a high school diploma or be at least 18 years of age and have the equivalent of a high school education. You are eligible for educational credits toward PGA membership with a college degree.
2. Satisfy the Playing Ability Test requirement. We encourage all participants to pass their P.A.T. before entering the PGA / PGM Program. However there is another option that allows players to pass their P.A.T. while they are in the program. For information view - <https://www.pga.org/articles/playing-ability-test-pat>
  - You are encouraged to verify the expiration dates for the Qualifying Level Courses and the PAT requirement once you satisfy them.
3. All individuals registering or re-registering as an apprentice must complete a Background Check. To complete the Background Check, visit - <https://www.validex.com/pgasp>

*(If you have been convicted of a felony, misdemeanor or equivalent, you should submit documentation to the PGA Membership Department to determine your eligibility for PGA Membership prior to proceeding. Per the PGA Code of Ethics, certain transgressions are cause for permanent preclusion to PGA Membership.)*

4. Access the Qualifying Level Courses on the PGA Knowledge Center and pass the Qualifying Test. To purchase the qualifying levels visit - <http://apps.pga.org/pgapgm/index.cfm>
5. Meet the Eligible Employment requirements described:
  - Individuals shall be eligibly employed in one of the following classifications detailed at <https://www.pga.org/articles/apprentice-registration-eligibility>
  - You must be full-time eligibly employed at the time of registration.
  - Participation in an amateur event will forfeit all work experience credits earned prior to the event.
6. An associate registration form verifying employment must be signed and submitted by you. To download the registration form visit - <https://www.pga.org/sites/default/files/assets/library/Forms/form202.pdf>
7. Please contact one of the following companies to submit your diploma, certificate or degree if your education was completed in a country other than the United States of America:

**Josef Silny & Associates, Inc.**

7101 SW 102 Avenue  
Miami, FL 33173  
Phone: (305) 273-1616  
Fax: (305) 273-1338  
Translation Fax: (305) 273-1984

**World Education Services, Inc.**

P.O. Box 01-5060  
Miami, FL 33101  
Phone: (800) 937-3899 or (305) 358-6688

8. Pay the appropriate apprentice fees – detailed on page 9.

**OTHER IMPORTANT NOTES ABOUT THE PGM PROGRAM BEFORE ENTERING**

- Individuals previously terminated for failure to purchase the Level 1 Kit, **must** now access the Qualifying Level and pass the Qualifying Test to be eligible to register as an apprentice.
- Please keep in mind an individual must be either a U.S. Citizen or resident alien to be elected to PGA membership.
- All applicants are required to read and write in English to successfully complete the PGA Professional Golf Management Program.
- Acceptable Progress in the PGA PGM Program is defined by the successful completion of each Level and matriculation into the subsequent Level.
  - Level 1 must be successfully completed within two years of the Level 1 start date
  - Level 2 must be successfully completed within two years of the Level 2 start date
  - Level 3 and election to PGA Membership must be successfully accomplished within eight years of the Level 1 start date

Individuals who have not successfully completed the Level at the end of their two-year suspension will be terminated from the PGA PGM Program. Apprentices have eight years from their Level 1 start date to graduate from the PGA PGM Program, meet all election requirements and become elected to PGA Membership.

- A total of 36 work experience credits must be earned in addition to fulfilling the PGA PGM Program. (One credit per month while eligibly employed full time.) 12 credits are awarded for a four year college degree and six credits for a two year college degree.

If you have any questions concerning this information or requirements to become a PGA member, call PGA Membership Services at (800) 474-2776.

# **PGA PGM 2.0 Associate Program Overview**

Those following the apprentice pathway are not considered PGA associates until they satisfy all the prerequisites and register as an associate. Those prerequisites are testing out of the qualifying level, complete an online background check, satisfy the PAT requirements, be eligibly employed at a PGA Recognized Golf Facility and pay the appropriate fees for registration. Access will then be granted to level one online courses after all these steps have been completed. Associates must maintain eligible employment throughout the PGA PGM Program.

## **Qualifying Level (\$200)**

**Purchase at - <http://apps.pga.org/pgapgm/index.cfm>**

Applicants must complete three online courses:

1. Introduction to the PGM and the Golf Profession
2. PGA History and Constitution
3. Rules of Golf 1

At the conclusion of the online courses, they must pass a knowledge test on the subjects prior to registering for the PGM Program (\$40).

## **The General Process To Advance Past Each Level of the PGA / PGM Program & PGA / PGM Level Topics**

### **PGA Knowledge Center / Online Pre-Seminar Courses / Self Directed Online Courses**

Associates will pay the initial fee at each level for access to online courses / PGA Knowledge Center and pre-seminar courses. Associates are then required to complete and document pre-seminar activities prior to attending seminars required for each level. These activities are designed to facilitate discussions during seminar learning exercises. Also included in these online courses are one or two self-directed courses on topics that will solely be taught online and not discussed at the seminars.

### **Seminars**

Next up associates will attend five days of seminars at the PGA Education Center for each level. The seminars will recap and address the topics that were taught during the pre-seminar online courses.

- **All Seminars are conducted at PGA Education Center in Port St. Lucie, FL.**

### **Work Experience Portfolio**

Upon returning from the seminars associates are required to complete a work experience portfolio for each level. The work experience portfolio emphasizes activities linked to on-the-job application and performance. There is a combination of subject specific tasks as well as integrated projects that the apprentice must accomplish. The portfolio is then submitted to the PGA of America for review.

### **Knowledge Test**

Concluding the level, each associate must pass a knowledge test before moving on to the next level. The tests will be comprised of multiple-choice and true/false items linked to each of the content domains listed above. Test registration is available on the PGA Knowledge Center and tests are taken at one of many sites available through a national network of testing centers.



### **PGA PGM Level 1 Topics**

Self-Directed Online Course – Golf Cart Fleet Management

Pre-Seminar Online Course / Seminar Topics – Customer Relations, Introduction to Teaching & Golf Club Performance, Business Planning and Tournament Operations

### **PGA PGM Level 2 Topics**

Self-Directed Online Course – Turfgrass Management

Pre-Seminar Online Course / Seminar Topics – Golf Operations, Intermediate Teaching & Club Alteration and Merchandising & Inventory Management

### **PGA PGM Level 3 Topics**

Self-Directed Online Course – Food & Beverage Control, Human Resources (Supervising & Delegating) & Career Advancement

Pre-Seminar Online Course / Seminar Topics – Advanced Teaching & Club Fitting, Player Development/Teaching Business and Supervising & Delegating.

## **REQUIREMENTS TO GAIN MEMBERSHIP PERTAINING TO THE PROGRAM**

- 1) Pass all knowledge tests and levels of the PGA / PGM Program
- 2) Maintain acceptable progress throughout the program – detailed on page 10.
- 3) A total of 36 work experience credits must be earned in addition to fulfilling the PGA PGM Program. (One credit per month while eligibly employed full time.) 12 credits are awarded for a four year college degree and six credits for a two year college degree.
- 4) Pass the Playing Ability Test.

# **Professional Golf Management Program 2.0 Associated Costs**

## **QUALIFYING LEVEL**

PORTAL ACCESS TO ONLINE COURSES ..... \$200.00  
(Valid for 6 months-If the Qualifying Test is not passed within 6 months of the purchase date, a renewal fee of \$200.00 will be required.)

QUALIFYING LEVEL TEST FEE AT TEST CENTERS.....\$40.00  
(A passing score is valid for 12 months. Failure to register as an Apprentice within that time period will invalidate the test and require re-purchase of the online access and re-test.)

PLAYING ABILITY TEST ENTRY FEE.....\$100.00 Per Attempt  
Plus additional fees required by the Section/Facility

BACKGROUND CHECK FEE..... \$60.00

## **PGM PROGRAM / APPRENTICE FEES ONCE REGISTERED**

### **LEVEL 1**

PORTAL ACCESS TO ONLINE LEVEL 1 COURSES.....\$560.00  
SEMINAR SESSION AT THE PGA EDUCATION CENTER .....\$2,000.00  
LEVEL 1 TESTS AT TEST CENTER (INCLUDES ALL 5 COURSES).....\$78.00  
LEVEL 1 RETAKES ..... \$32.00 per course  
(Business Planning, Customer Relations, Tournament Operations, Golf Car Fleet Management)  
LEVEL 1 RETAKE (Intro to Teaching/Golf Club Performance)..... \$40.00

### **LEVEL 2**

PORTAL ACCESS TO ONLINE LEVEL 2 COURSES..... \$350.00  
SEMINAR SESSION AT THE PGA EDUCATION CENTER.....\$2000.00  
LEVEL 2 TESTS AT TEST CENTER (INCLUDES ALL 4 COURSES).....\$78.00  
LEVEL 2 RETAKES (Merchandising and Turfgrass Management).....\$32.00 per course  
LEVEL 2 RETAKES (Golf Operations and Intermediate Teaching).....\$40.00 per course

### **LEVEL 3**

PORTAL ACCESS TO ONLINE LEVEL 3 COURSES..... \$350.00  
SEMINAR SESSION AT THE PGA EDUCATION CENTER..... \$2,000.00  
LEVEL 3 TESTS AT TEST CENTER (INCLUDES ALL 4 COURSES).....\$78.00  
LEVEL 3 RETAKES (Food & Beverage, HR/Supervising and Delegating & Player Development).....\$32.00 per course  
LEVEL 3 RETAKES (Advanced Teaching/Golf Club Fitting)..... \$40.00 per course

## **OTHER POSSIBLE FEES**

SEMINAR TRANSFER OR CANCELLATION FEE.....\$300.00 + airline transfer fees

SEMINAR RE-ATTEND FEE per day..... \$250.00 per class  
Fee does not include travel and/or lodging (All classes must be attended in their entirety to receive credit)

SINGLE ROOM FEE paid at the time of registration into the seminar session.....\$500.00  
This fee is non-refundable.

Test fees are paid directly to PSI (the PGA's testing center) and are based on current seat time rates and are subject to change. **Note:** All fees are subject to change. All classes must be attended in their entirety to receive credit

**In addition to the program costs, there are also yearly association / section dues.**

**You can find that information at**

<http://jobfinder.pga.org/helpwanted/empcenter/pgaandyou/getdues.cfm?dues=yes>

# **Acceptable Progress**

**Acceptable Progress in the PGA PGM Program is defined by successful completion of each Level and matriculation into the subsequent Level.**

## **Successful Completion of Level 1 - Two years (24 months) from Level 1 Start Date**

- Level 1 Testing must be successfully completed within two years of the Level 1 Start Date. If the Level 1 Testing is not successfully completed within two years of the Level 1 Start Date, the apprentice is put on suspension until the Level 1 Testing is completed. If the Level 1 Testing is not completed within four years of the Level 1 Start Date, the apprentice is terminated. After termination, if the Level 1 Testing is completed within six years of the Level 1 Start Date, the former apprentice may re-register and continue in the PGA PGM Program. If not completed within six years, the former apprentice may request early termination of Acceptable Progress or must wait until eight years past the Level 1 Start date to re-register and must complete the PGA PGM Program in its entirety.

## **Successful Completion of Level 2 – within Two years (24 months) from Level 2 Start Date**

- Level 2 Testing must be successfully completed within two years of the Level 2 Start Date. If the Level 2 Testing is not successfully completed within two years of the Level 2 Start date, the apprentice is put on suspension until the Level 2 Testing is completed. If the Level 2 Testing is not completed within four years of the Level 2 Start date, the apprentice is terminated. After termination, if the Level 2 Testing is completed within eight years of the Level 1 Start Date, the former apprentice may re-register and continue in the PGA PGM Program, however, Level 3 Testing and election to Membership must occur within eight years of the Level 1 Start date. If not, the former apprentice must wait until eight years past the Level 1 Start date to re-register and must complete the PGA PGM Program in its entirety.

## **Successful Completion of Level 3 and Election to PGA Membership – within Eight years (96 months) from the Level 1 Start Date**

- Level 3 Testing and election to PGA Membership must be successfully accomplished within eight years of the Level 1 Start Date. If the apprentice does not become elected in within eight years of the Level 1 Start Date, the Apprentice is terminated from the program and must complete the PGA PGM Program again in its entirety, including passing the PAT.

**Note:** Individuals who have not successfully completed their Testing requirement at the end of their 2-year suspension period will be terminated from the Apprentice program.

# **Information On The PGA / PGM Seminars**

## About This Guide

The purpose of this guide is to help you understand the general makeup of the seminars before you attend one of them. If you have any questions or concerns about what is expected of you, contact The PGA Education Department at 1.866.866.3382. You may also email a PGA PGM Mentor at [pgapgmmentor@pgahq.com](mailto:pgapgmmentor@pgahq.com).

All seminars will be held at the PGA Education Center in Port St. Lucie, FL. When the Center opened in 2001, the PGA Board of Directors assured equity for all apprentices by creating a package fee to include seminar delivery, airfare and lodging.

## Prior to Attending Level Seminars

- Review all the pre-seminar materials on the PGA Knowledge Center.
- Review the class schedule and select a session you would like to attend.
- Register by calling PGA Membership at 1.800.474.2776

Have available the following information:

- ✓  PGA ID #
  - ✓  Name
  - ✓  Address
  - ✓  Phone and fax numbers
  - ✓  E-mail address
  - ✓  Credit card information
  - ✓  Your gender (for lodging purposes)
  - ✓  Departing airport
  - ✓  Seat preference (window or aisle)
- Pay the registration fee of \$2,000. This fee includes:
    - Travel - round-trip travel from your departing airport to Palm Beach International Airport (PBI) and transportation to the PGA Education Center. You will be sent an itinerary via email from Premier Golf for your approval. Upon approval, your e-ticket will be secured. If you choose not to accept the flight arrangements, you will be assigned a voucher, which is valid for 1 year. This voucher is worth \$250 toward any air-travel package booked with Premier Golf.
    - ✓  Lodging - 6 nights lodging at Hilton Garden Inn. Arrangements will be made to lodge you with another apprentice in a double room.
    - ✓  Ground transportation to and from the airport.
    - ✓  Breakfast and Lunch will be provided.
    - ✓  Dinner is at your own expense.
    - ✓  Evening dinner shuttles to local restaurants provided by Palm Beach Tours and Transportation.

If you have not satisfied the 36-hole PAT, an additional fee of \$50 will be collected for you to attend a Player Development Course while attending the seminars.

## **Arrival**

Upon arrival at Palm Beach International, you should check in with the Palm Beach Tours & Transportation greeter at baggage claim. You will be advised of the time for the next shuttle run to Hilton Garden Inn. If you choose to rent a car and not use the shuttle service, please advise the greeter. If you have any problems or questions upon your arrival, Palm Beach Tours & Transportation can be contracted directly at 1.888.773.7288 or 561.655.5515.

## **Delays/Cancel**

Since you will be traveling over the weekend and the Education Center is closed, you must contact Premier Golf at 1.800.283.4653 and Palm Beach Tours & Transportation at 1.888.773.7288 directly regarding any changes in your travel. If, over the weekend, you find yourself unable to attend the session you must call Premier Golf or the airline directly to cancel your ticket to avoid forfeiting your entire fee. Please follow-up with a call to PGA Membership on Monday.

If your airline flight is cancelled due to inclement weather, arrangements will be made to re-schedule you for a future session at no additional fee. Do not attempt to arrive late as any missed seminars will need to be made up.

## **Itinerary**

Arrivals – Sunday Transportation to the Hilton Garden Inn will be provided from Palm Beach International Airport.

Check-in time at the Hilton Garden Inn is 3:00 pm. A credit card must be presented for incidental charges. The Hilton Garden Inn is directly across from the PGA Education Center in Port St Lucie, FL.

Departures – Saturday Transportation will be provided to Palm Beach International Airport from the Hilton Garden Inn. All apprentices will depart on Saturday. If you are not using the shuttle service, you may depart after class on Friday.

## **Example Level One Seminar Schedule**

Day 1- Monday. Orientation – Review PGM 2.0 Requirements, Business Planning Seminar (Business attire required)

Day 2 – Tuesday. Customer Relations Seminar (Business attire required)

Day 3 – Wednesday. Tournament Operations Seminar (Business attire required).

Day 4 – Thursday. Introduction to Teaching & Golf Club Performance Seminar – Day One (Professional golf attire)

Day 5 – Friday. Introduction to Teaching & Golf Club Performance Seminar – Day Two (Professional golf attire)

## **What to Bring to the Seminars**

Here is a checklist indicating all of the items you should bring.

- Photo ID**
- Laptop / Tablet
- Appropriate gear for outdoors during inclement weather including possibly an umbrella
- Hats
- Sunglasses
- Sunscreen

## **Policies & Procedures**

### **Seminars**

Most PGA PGM seminars require pre-seminar activities, which must be completed prior to the seminar to enhance the learning experience. Each seminar in the PGA PGM must be attended in its entirety. If you are late or leave early, you will not receive credit for the seminar and must pay a retake fee and re-attend. You will be responsible for your transportation and lodging.

### **Dress Code**

Business attire must be worn during the People and Business seminars. Business attire is a suit or sport jacket with tie for gentlemen and a suit, pantsuit, or slacks and jacket for ladies. Professional golf attire is appropriate for the Game seminars and consists of slacks and golf shirt with collar for men and slacks and/or golf skirt and golf shirt with collar for ladies.

### **Transfer/Cancellation**

A fee of \$300 will be charged anytime you need to re-schedule your attendance. If you cancel over the weekend you must contact Omega World Travel or the airlines directly to cancel your airline ticket. Failure to do so will result in forfeiting all fees.

### **Work Experience Portfolio**

You will receive work experience assignments when you attend the seminar session. These assignments will be completed upon your return to your facility. Work experience activities must be submitted and then evaluated by PGM faculty. You will be emailed an evaluation of your portfolio. Please allow for 30 days for the evaluation to be made. If approved, you will be notified by an email from PSI that you are eligible to test on Level 1 courses. An appointment must then be made upon receipt of the email.

### **Testing**

An appointment to test may be made upon receipt of an email from PSI. Using the link provided in the email you will schedule a 4 ½ hour appointment for the five Level 1 tests (Level 1 Battery). The fees for the testing session will be paid directly to PSI. Refer to Associated Costs worksheet above. A confirmation email will be sent with detailed testing information including location, date and time. PSI requires a 2-business day cancellation. In addition to the course manuals, you should refer to the Test Blueprints to prepare for the testing session. Test Blueprints are located at the back of this manual.

You should arrive at least 30 minutes prior to your testing appointment. A government issued photo ID will be required. You will receive your results immediately at the test center. If you have failed a test, you will be sent another email from PSI to schedule a retest appointment.

When you meet all the requirements of the level by attending the seminars, completing a work experience portfolio and passing all the Level tests, you are eligible to advance to the next level.

## **General Information**

- The PGA Education Center is located at 8555 Commerce Centre Drive, Port St. Lucie, FL 34986. Telephone 1.866.866.3382 or 772.462.8540.
- PGA Membership is located at the PGA of America Headquarters, 100 Avenue of Champions, Palm Beach Gardens, FL 33418. To register for a session, please contact PGA Membership at 1.800.474.2776. PGA Membership representatives are available from 8:00 a.m. - 5:00 p.m., EST, Monday through Friday.
- If you have specific questions relating to the PGA PGM Courses or seminar schedule, you should call the mentor line at 1.866.866.3382 option #6 or contact a mentor via email at [pgapgmmentor@pgahq.com](mailto:pgapgmmentor@pgahq.com)
- Americans With Disabilities Act  
The PGA of America is in full compliance with the Americans With Disabilities Act (ADA). The PGA of America offers reasonable accommodations to individuals for their testing needs due to a disability. Individuals seeking accommodations for testing must submit the Non-Standard Accommodations Form with medical documentation to the PGA Membership Department prior to registering for any tests.

# Associate Complimentary Access to Tournaments

## (Does Not Apply to Pre-Associates)

Please note that once you become a PGA Member you may receive complimentary access to the Ryder Cup, Masters, U.S. Open, U.S. Senior Open, Other USGA Events that require a ticket and any PGA Tour event (including the World Golf Championships).

*NOTE: Complimentary access to the Masters, the Open Championship, USGA, PGA Tour and LPGA tournaments is determined by their respective organizations on an annual basis.*

### **Masters (April 2–8 - Augusta (Georgia) National Golf Club)**

As a courtesy extended by Augusta National. Class A PGA Members, Life Members and Master Professional Members (PGA Members only; this offer **is not** extended to Class F, Inactive, Retired Member nor Apprentices/PGA Golf Management University Students). No spouse or families (including Practice Rounds). Must show membership card and photo I.D. each day. Go to North Gate off of Berckmans Road, follow signage to PGA Booth located to the far right of the ticket pavilion to receive daily ticket. NOTE: Daily tickets are not available to purchase for spouse.

Ticket Information: (706) 667-6700 and [masters.com](http://masters.com)

**NOTE: PGA members gaining complimentary access to The Masters do not qualify to take part in the complimentary Junior Admittance policy.**

**Cell phones, cellular-capable devices, beepers, electronic devices and tablets are strictly prohibited on the grounds at all times. Cameras are strictly prohibited on Tournament days. Violation of these policies will subject the ticket holder to removal from the grounds and to the permanent loss of credentials.**

### **U.S. Open (June 11–17 - Shinnecock Hills, Southampton, New York)**

As a courtesy extended by the USGA. Class A PGA Members, Life Members and Master Professional Members. No spouse or family members (PGA Members only; this offer is not extended to Associates). Must show membership card and Photo I.D. each day. Go to Will Call to pick up daily ticket.

Ticket Information: (800) 698-0661 and [usopen.com](http://usopen.com)

### **Other USGA Events (Women's Open, Senior Open, U.S. Amateur)**

**Women's Open, Senior Open, U.S. Amateur:** As a courtesy extended by the USGA, Class A PGA Members, Life Members and Master Professional Members and spouse or guest. (PGA Members only; this offer is not extended to Apprentices/PGA Golf Management University Students). Must show Membership Card and Photo I.D. each day. Go to Will Call to pick up daily ticket.

Ticket Information: (908) 234-2300 and [usga.com](http://usga.com)

### **Open Championship (July 18–23 - Carnoustie, Scotland)**

Class A PGA Members, Life Members and Master Professional Members. No spouse or families (PGA Members only; this offer is not extended to Apprentices/PGA Golf Management University Students). PGA Members may purchase a daily ticket at the pay gate when they arrive for their own use. To obtain their refund they should register at the PGA Member Marquee within the spectator village, with their current Membership card, and where necessary documentation will be issued for them to take to the on-site banking unit. Only one entry ticket per day can be claimed and member must claim and get the money back on the same day. Please refund your tickets at the banking unit as soon as possible and certainly before 5.00 p.m. and 3.00 p.m. on the final day. Refunds cannot be issued after the event.

Ticket information: +44 (0) 1334-460010 and [theopen.com](http://theopen.com)

### **PGA Tour Events (including the Players Championship)**

Class A PGA Members and accompanying immediate family (spouse, children and PGA Member's parents). (PGA Members only; this offer is not extended to Apprentices/PGA Golf Management University



Students). Must show Membership Card and Photo I.D. each day. Go to Main Gate to pick up daily ticket.

Ticket Information: (904) 285-3700 and [pgatour.com](http://pgatour.com)

### **World Golf Championships**

Class A PGA Members only. No spouse or family members. Must show Membership Card and Photo I.D. each day. Go to Main Gate to pick up daily ticket.

Ticket Information:(904) 285-3700 and [pgatour.com](http://pgatour.com)

### **LPGA Events**

PGA of America Members and PGA Associates. Card holder only. No spouse or family. Show membership card and photo ID on a daily basis. Go to Main Gate to pick up daily ticket.

Ticket Information: [lpga.com](http://lpga.com)

Find out how you can obtain [\*\*complimentary tickets\*\*](#) to PGA of America spectator events.